

TECHNICAL SUPPORT SPECIALIST

The role of the Technical Support Specialist is to provide our customers with professional technical support via email, Skype and phone.

YOUR PROFILE

Requirements

- Excellent English skills – both written and verbal
- German Speaking
- Knowledge of Internet technologies
- Computer skills and knowledge of MS Office applications
- Must be self-motivated, reliable and highly organised
- Team player with a positive attitude and willingness to learn
- Logical thinker
- Good communication and customer care skills
- Willingness to work in shifts

Considered a plus

- Fluency in other foreign languages would be advantageous
- Experience in SMS business will be considered an advantage but is not a necessity

WHAT YOU WILL FIND WITH US



Work

Very interesting remote work in a future-oriented industry

Competence

Fast decision-making processes and the opportunity to make a personal contribution

Team

Motivated and open-minded colleagues in a cooperative working environment

Cooperation

Professional and non-bureaucratic cooperation

Salary

Relevant pay and good development opportunities

Opportunity

New challenges for personal and career development

ARE YOU THE RIGHT PERSON TO JOIN OUR TEAM?

Then please send us your complete application documents to jobs@telXira.com and make sure that you have included:

- Details of availability and earliest possible starting date
- Your salary expectations

